

WIRED 101 & National Office Update

Plenary

This session will deal with ETA initiatives, new directives, and upcoming events. It will discuss the legislative calendar, provide updates on START and introduce STEM. This session will discuss WIRED (Workforce Innovation in Regional Economic Development), a component of the President's Competitiveness Agenda. WIRED is an initiative that focuses on the role of talent development in driving regional economic competitiveness, increased job growth and new opportunities for American workers. Also to be discussed are ETA's expectations for overall grant management and the current status of the federal budget for ETA programs.

WISPR: ETA's Vision for Integrated Performance Reporting

Plenary

This plenary will focus on the transformation of ETA's performance requirements from separate, fragmented reporting systems to one that allows outcomes to be reported and analyzed using an integrated, streamlined system with a focus on an individual record. We will look at the overall structure of the Workforce Investment Streamlined Performance Reporting (WISPR) system, including highlighting changes to the report layouts and the new Employer report. This session will be interactive. Come with lots of questions!

Integrated Reporting-A Discussion by the States that Paved the Way

Plenary

A panel of states (some new to integrated reporting, some with years of experience) will discuss their work in developing integrated systems. Learn some of the things that will make implementation easier and more efficient and also learn pitfalls to avoid. The Plenary will address changes to the reporting and service system resulting from the implementation of the individual record system. Lastly, the presenters will summarize their thoughts on the overall impact of the transition. Has the transition achieved the expected results?

ETA Programs in a New Economy

Plenary

This workshop will provide a snapshot of the labor market, including information about current demography, industries and occupations. This session will present performance highlights from the public workforce system as of June 30, 2006. The presentation will also provide a current overview of ETA programs: WIA (Adult, Dislocated Worker, Youth), Wagner Peyser and Trade. Lastly, the

workshop will review some of the major upcoming challenges of tomorrow's labor market brought on by globalization.

Test Your Knowledge! BINGO General Session

Plenary

What a way to end the day! Test your knowledge and understanding of the material covered throughout the day by attending the BINGO plenary. Come unwind and have some fun while reviewing information from the conference sessions. Yes, prizes too!

The Missouri Performance Score Card

Workshop

This workshop will cover the development and use of Missouri's Workforce Investment System Performance Scorecard. Based on the "balanced scorecard" methodology, the state's system-wide scorecard includes measures in three major categories: Missouri Career Centers, Missouri's Educational System and Missouri's Economy. Representatives from the Missouri Workforce Investment System will also cover the state's approach to benchmarking performance outcomes for these measures.

Data Mining Using the Federal Research and Evaluation Database (FRED)

Workshop

The Federal Research and Evaluation Database (FRED) on-line application facilitates the analysis of the Trade Act Participant Report (TAPR) and the WIA Standardized Record Data (WIASRD). FRED is an easy-to-use online tool for analyzing individual record data. This workshop will cover the features of FRED, including an online walk through of the menu and reporting features. This workshop will also demonstrate the potential uses of FRED using real-life scenarios.

Using Software to Enhance Performance

Workshop

This workshop will provide session participants with a look at how WIA and VETS programs are managing performance with the assistance of "Oracle AS Discoverer," an advanced decision support system that works in concert with Oracle-based data reporting systems. Session participants will gain an understanding of the how Discoverer is used to create and produce ad hoc reports, including performance summary reports. End-users are able to build ad hoc queries and display the results in a tabular layout. Discoverer also provides end-users with the ability to create customized reports, including user-specific formatting options.

What's with all the numbers? Using Performance to Monitor and Manage Workshop

Leading-edge organizations, whether public or private, use performance measurement to gain insight into, and make judgments about, the effectiveness and efficiency of their programs, processes, and people. This workshop session will expose participants to two performance management approaches used by the Balanced Scorecard and the Corporate Performance Management frameworks. Session participants will gain an understanding on what indicators they should use to measure their progress in meeting strategic goals and objectives, how to gather and analyze performance data, and then how to use these data to drive improvements in their organizations and successfully translate strategy into action.

Experience from the Field: State Level System Integration Workshop

Several states are leading the way to integrated systems for efficiency, cost savings and better service delivery. States will share the details of the integrated reporting experience. A panel of states will give the technical details of their performance systems, describe pitfalls and successes and respond to more in-depth questions from the audience. These workshops are a natural extension of the plenary on integrated reporting.

Transforming WIA Youth Programs through Performance and Reporting Workshop

An in depth review of the details of ETA's Youth Vision. Each of the four pillars will be discussed in relationship to the Youth Performance Measures. This session will also provide a detailed discussion of the youth performance measures and how they relate to service provision. The session will also outline some of the trickier issues relating to youth performance.

Front Line Staff: The Key to Great Data and Stellar Performance Workshop

This workshop will review the importance of one stop staff as critical partners in collecting and reporting accurate data. Bradlee Burtner from Kentucky will discuss the State's strategies to train local staff on workforce development performance while still providing outstanding customer service to both participants and employees.

WISPR Quarterly Reports and Individual Records Workshop

This workshop will focus on the major differences between the current program reports and those that will be submitted under WISPR. Session presenters will walk participants through the quarterly reporting process outlining areas where grantees need to pay particular attention.

Reporting Self-Service Participants: It Can Be Done! Workshop

Capturing information on the self-service customer has been a challenge for many grantees in the Workforce System. This workshop will begin with a discussion on the importance of Self-Service participant data and provide a brief overview of the WISPR reporting instructions as they relate to self-service and informational activities. The process and technical challenges facing states will be discussed with a goal of determining recommended solutions to ensure uniform reporting. States will also be encouraged to describe innovative ideas on how they've used the data to make improvements in their workforce systems. Audience participation and feedback is encouraged.

Practicum on Data Validation Workshop

During this fast-paced workshop, DOL performance specialists from Atlanta and San Francisco will provide an overview of the Department's *Data Validation Initiative* and highlight common problems and findings across federal data validation reviews in general and during the data element validation (case file review) portion of reviews in particular. Attendees will have the opportunity to review sections of an actual case file utilizing DOL validation rules and instructions, including those pertaining to allowable source documentation.

Back to Basics for Discretionary Grantees: Data Collection, Processing and Reporting Workshop

Collecting, processing and reporting participant data is the focus of this fast-paced and information-rich workshop, which will be presented by regional ETA performance specialists. Originally designed for community-based and high-growth grantees subject to USDOL's common measures policy, this session has relevance for formula grantees as well and, in particular, those staff new to federal program reporting requirements. The workshop includes a discussion of

the common measures, including calculations and data sources, and offers information on effective management information systems.

Guide to Quarterly Reporting for High Growth and Community-Based Grantees Workshop

This session will focus on the required elements for quarterly performance and narrative reporting under High Growth and Community-Based Job Training Grants. A team of program staff and Federal Project Officers will cover the best ways to track and report aggregate data, as well as focus on how grantees can accurately and concisely convey their quarterly activities so they align with the ETA-proposed reporting format. Finally, the session will provide a thorough review of capacity building activities and how to calculate and report on capacity building impacts. Examples of report submissions will be highlighted.

ETA Program Basics Workshop

This workshop is designed for both long term employees and new employees to workforce programs. It covers all ETA formula grant investments in programs such as Wagner Peyser, WIA, Unemployment Insurance, Trade and several others. The presentation will include practical examples in an easy to understand manner. Attendees are invited to leave numerators and denominators aside for while and attend this very practical workshop. All attendees will leave with a better understanding of ETA investments in the publicly funded workforce system.